**Sudbury CoC Award Video Transcript**

Hi, I’m Susan Manahan, and I represent DeafBlind Ontario Services, a proud nominee in the Service Excellence award category in the 2023 Greater Sudbury Chamber of Commerce Business Excellence Awards, presented by Bell.

Since our founding in 1989, we’ve been providing specialized services to people who are deafblind, as well as people who are Deaf, hard of hearing and non-verbal with a developmental disability across the province.

Our commitment to employee development and ongoing learning opportunities ensures that our staff are friendly, courteous, and knowledgeable, allowing us to deliver a superior quality of service. They are the backbone of our service model, helping individuals achieve their goals and aspirations.

Winning the Service Excellence award would be a testament to our 34 years of dedication, growth and our strong community partnerships, both locally and internationally. It would also be an amazing recognition of our efforts to raise awareness, and innovate in the services we provide.

[Text on screen: DeafBlind Ontario Services takes a holistic approach to providing an array of services that are customized to each individual’s unique needs, method of communication, and goals to enrich their life.

Thank you, for recognizing our commitment to enriching lives, one touch and sign, at a time.