**Transcript - DeafBlind Ontario Services Organization Video 2018**

00:20 Kelly: Deafblindness is a complex disability that combines varying degrees of both hearing and vision loss.

00:25 Kelly: Impacting access to information, communication and the environment.

00:36 Kelly: Individuals living with deafblindness can build their life skills, gain independence…

00:43: Intervenor: Let’s go find a table.

00:44: Katie: Alright

00:45: Kelly: … and contribute to their greater community with the support of professionally trained intervenors.

00:49: Samantha: You want to know what you’re doing today?

00:52: Samantha: We’re going to go to a craft class.

00:54: Samantha: Good job!

00:56: Samantha: Yay!

00:57: Holly: Today, we are doing meal prep.

01:04: Intervenor: Color or game? Color? Good job.

01:09: Julia: Is it time for bike?

01:16: Kelly: Intervenors make a difference in the lives of individuals who are deafblind.

01:26 Holly: For your beef stew.

01:29: Kelly: By helping them learn through experience, empowering them to make their own decisions…

01:39: Katie: The bus is coming in 22 minutes.

01:43: Kelly: … and be active participants in their own lives.

01:51: Katie: Thank you.

01:53: Annick: Vero, regarde. Touche avec la main.

02:03: Kelly: DeafBlind Ontario Services takes a holistic approach to providing intervenor services that are customized to each individual’s unique needs, method of communication, and goals to increase their independence and enrich their life.

02:32: Kelly: Since our beginning in 1989, we’ve made it our mission to inspire spirit and determination in the people we support.

02:42: Holly: Wow! Fish!

03:08: Annick: Bravo.

03:10: Kim: DeafBlind Ontario Services has made such a huge difference in our lives and Shannon’s life. I can’t imagine what our lives would look like without DeafBlind Ontario Services and I don’t think we would have all of the success that we’ve had and with their great support and their expertise helped Shannon...

03:30 Shannon: They’re dedicated to my life.

03:31 Kim: Yeah, that’s right.

03:33 Kim: Sometimes we’ve seen large areas of growth and sometimes we see it incrementally in small ways. But I think that they have expectations for Shannon to always do her best and be you know the best Shannon that she can be and I think those expectations go a long way to helping Shannon rise to the occasion and they’re able to support her in such a way that it makes it a little easier for her to continue to grow and get stronger and get a little more independent.

04:05 Kelly: Together we make a difference everyday for people living with deafblindness.